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Dear Valued Customer,

As the global COVID-19 pandemic evolves, it has created uncertainty and anxiety around the world for all of us. At Gems Sensors & Controls and West Control Solutions our first concern is for the health and safety of all our stakeholders – our customers, employees, suppliers, shareholders, and their families and communities. We are sending heartfelt wishes for healing for anyone who has been personally affected by the outbreak.

To attempt to control the spread of the virus and take care of each other across our global footprint, we are taking all recommended and appropriate precautions in cooperation with government agencies. We have implemented work-from-home policies and travel restrictions and have global and regional cross-functional response teams actively working mitigation plans. These teams meet daily to take actions to protect the safety and welfare of our team and support our communities as they manage through the crisis and preserve business continuity for our customers.

Since we provide essential technology under both our Gems Sensors and West Control Solutions brands, serving applications in medical, utilities, national defense, transportation and other critical parts of our global infrastructure, our factories and facilities around the world remain operational and focused on supplying essential components to our customers.

We are dedicated to taking care of your needs. To that end, we are assessing the impact on our businesses and factories around the world on an ongoing basis. This includes daily evaluations of our operational agility and readiness across our factory footprint, along with a daily health assessment of our various supply chains supporting our factories so that we can continue to deliver products to our customers.

Please stay in touch and let us know how we can support you this difficult time. You are an integral part of our business. We value our partnership and know that by working together, as one team, we can successfully navigate this unprecedented situation and come out stronger on the other side.

Wishing everyone good health and safety during these times,

A handwritten signature in black ink that reads "Don DeLash".

Don DeLash
VP Global Sales
Gems Sensors and Controls / West Control Solutions

